



## **BIRTHDAY PARTY RENTAL TERMS AND CONDITIONS**

### ***General Policies***

- Rental groups are not permitted to sublet to any other parties without prior approval from Mile One Centre.
- Each skater and/or participant must take full responsibility for their own safety upon entry into Mile One Centre and act in a safe manner.
- All patrons must abide by Mile One Centre Conditions of Admittance posted at all facility entrances.
- All group members are to abide by Mile One Centre Dressing Room Policies and Ice Skating Rules as posted in the dressing rooms.
- Mile One Centre is a Smoke Free facility. Smoking is prohibited in all areas of the building, including the Skater's Lobby and Dressing Rooms.
- Alcohol and its consumption are prohibited in dressing rooms. Alcohol is only permitted in licensed areas of the building.
- Children 12 years of age and under must be accompanied by adults at all times.
- Dressing rooms and attached washrooms are considered unisex facilities. Gender specific washrooms are located in the Skater's Lobby only.
- Mile One Centre is not legally responsible for any lost or stolen items. Each licensee group is responsible for securing their own dressing rooms. Our Lost & Found is located in the Box Office.
- Patrons are to arrive no earlier than 30 minutes before, and depart no later than 30 minutes after their scheduled ice time, unless prior arrangements have been made with the General Office.
- Mile One Centre requires 10 minutes to flood the ice between rentals. In order to be fair to all groups and keep on time with our rental schedule, patrons must adhere to this policy and promptly vacate the ice once the horn has sounded at the end of their rental period.
- Mile One Centre wishes to advise the public that in order to maintain optimal ice conditions in our arena, the temperature in our building during AHL games and public skating will be reduced to 16 degrees centigrade. As such, we are encouraging patrons to dress appropriately for all hockey games and public skating in our facility. Thank you for your cooperation.

### ***Safety Policies***

- Youths 12 years of age or younger MUST wear a CSA approved hockey or ski helmet with chin strap. The chin strap must be worn properly. No other type of head protection will be accepted.
- No portable music devices (i.e. I-Pods, MP3 Players etc) are to be worn while on the ice.
- Skating aides are allowed during private rental. A restriction on the number of skating aides to be on the ice at anytime will be at the discretion of the skate patrol. Chairs and pylons are not considered skating aides.
- Wearing outdoor footwear on the ice is extremely dangerous. Adults, who accompany children onto the ice without skates do so at their own risk.
- Children are not permitted to be carried while on the ice.
- Food and beverage are not permitted on the ice.
- Patrons are not permitted on the ice while the zamboni is in use.
- The maximum number of persons permitted on the ice at one time cannot exceed 250.
- To ensure the safety of all patrons on the ice, Mile One Centre does not divide the ice surface during rentals. As such, patrons may rent the ice to either play hockey or have a recreational skate, but they cannot do both at the same time. In the case of ice rentals for the purpose of

two or three scrimmages, and providing all skaters are wearing the required protective gear, Mile One Centre can divide the ice. If you require the ice to be divided, please advise us when booking your rental.

## **ADDITIONAL STAFFING**

Extra staffing is required in cases where our insurance policy stipulates that we must increase the number of skate patrol and building security staff during facility rentals.

### ***Skate Patrol***

The number of skate patrol staff required is determined by the number of people on the ice.

- For groups up to and including 50 people, there is **no additional charge**.
- For groups of 51 – 150 people, **one additional skate patrol staff is required**.
- For groups of 150 + people, **two additional skate patrol staff are required**.

### ***Building Security***

Ice rentals include the use of the ice as well as the dressing room area. If you would like to have use of the bowl seating for spectators, additional fees will apply to cover the extra building security staff required, as well as cleaning after your event. The number of security staff required is determined by the number of spectators on in the bowl. **Requests for use of bowl seating must be made at the time of booking.**

The charge for each additional skate patrol or building security guard is a flat rate of **\$45.00 +HST** per ice rental.

## **PAYMENT**

A non-refundable deposit of **\$50.00** is required at the time of booking. This deposit will be applied to the final cost of the rental.

All payments are due NO LATER than five (5) days prior to the scheduled rental.

Mile One Centre requires all cancellations in writing at least two (2) weeks prior to scheduled sessions. Otherwise your group may be billed.

Payments can be made at the Mile One Centre Box Office Monday – Friday 9:30am – 5pm  
Box Office phone number is 576-7657 and press 0

### ***Payment Methods***

Payments can be made in the form of Cash, Visa, Mastercard or American Express. Certified Cheque or Money Order must be made payable to St. John's Sports & Entertainment Ltd.

**Please Note: Payment does not guarantee your ice time session. Payment will be refunded if rental is cancelled by Mile One Centre.** Mile One Centre reserves the right to cancel ice time due to Special Events, or other circumstances beyond our control.

*Live it LIVE!*